

FilterFest 2004

	CyberSitter	SmartFilter	Total Traffic Control	WebBalanced	Websense
Costs of Ownership					
Initial, One-Time Costs	\$9.95 per station for 10+ library licenses	\$0	\$1,500 for gateway software plus \$10 per seat, minimum 100 seats.	\$0	Varies (Approximately \$2000 for 100 workstations)
Annual Costs	None	Subscription pricing varies depending on amount of workstations protected	25% of purchase price, \$2,500 minimum	Monthly subscription. Price is \$0.75 to \$5.00 per user per month dependent upon volume of users licensed.	Varies (Approximately \$2000 for 100 workstations)
What additional hardware and software is needed for proper performance? (not included in above costs)	None	Depending on deployment, may require additional server	Intel Pentium 4 Processor running at 2.0 GHZ or greater (Dual Pentium 4 recommended for heavy network loads or Gigabit Ethernet) 1.0 GB RAM (2 GB if you're reporting on more than 20 Mbps of traffic) 60 MB hard disk space (for software), 2 GB (for database) Two Microsoft 2000/XP-compatible Ethernet network interface cards. (Intel server-class cards recommended). Hardware available pre-configured through Lightspeed for additional cost.	None	Depends on size of the network. Usually one server is sufficient.
How often are product updates offered for purchase?		Subscriptions are available in 1, 2 or 3 year terms with discounts applying to multiple year subscriptions	Software updates are pushed out as needed. New releases occur quarterly to semi-annually and are covered by your maintenance agreement.	None needed, if an update is required for some reason it will be provided free of charge.	Updates are included with the annual subscription to the Websense database(s).
What is the approximate cost of an upgrade?	Free	All software and URL list updates are included in the subscription pricing.	Updates are included in purchase price and annual maintenance costs	N/A	N/A

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System Requirements					
Is this product available as: Check all that apply					
Client based	X			X	Application blocking - yes
Server	X	X	X		X
Proxy server		X			X
Appliance			X	Not recommended for libraries	X
Web based		X		X	X
Which operating systems are compatible with this product?	Windows 95 and above	All desktop operating systems	N/A	Windows with base product. Any if appliance is used.	Windows® 2000, or Windows® NT 4, Red Hat Linux™ 9 or Red Hat Enterprise Linux™ 3 or Sun Solaris™ 8-9.
What server software is compatible?	Most	Windows Server 2000 / 2003, Red Hat Linux, Solaris	Windows 2000 Server with SP 4 or Windows Server 2003	N/A	Microsoft® Windows® 2003 Server, Windows® 2000 Server (SP3 or greater) or Windows® NT 4 Server (SP6a or greater) or Red Hat Linux™ 9 or Red Hat Enterprise Linux™ 3 or Sun Solaris™ 8- 9.
Minimum amount of memory required on host machine?	32 MB	512 MB or greater	N/A	Any	512MB
Minimum processing speed?	NA	1 GHz or greater	N/A	Any	Pentium III processor or Sun Ultra 10 processor
Which browsers are compatible?	All	All	N/A	Any	N/A
Which browser(s) are preferred?	NA	Current versions of any browser	N/A	Any	N/A
Does this product communicate with library automation systems in order to perform tasks such as determining user's age for varying levels of filtering?	No	Yes	No	No	No.
Are there special network requirements for optimal operation?	No	Varies depending on each customers network topology.	No	No	No.

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Filtering Capabilities					
Describe the configuration set up that most closely matches the minimum requirements of CIPA	Default settings		Adult, alcohol, drugs, gambling, hate, porn, and violence categories.	Default configuration	
Does the product support locally created block lists?	Yes	Yes	Yes.	Yes	Yes.
If yes, what are the limits on size of the list, and how is the list incorporated into the product?	Maually entered into the Custom File	No size limits and they can be included in a global list that affects all users or they can be included in a custom category (limit 10) that allows them to be applied to some or all users.	Use a simple wizard to add as many categories as you want, no limitation to quantity or size.	Unlimited. Typed into list individually	
Are block lists made available for review by customers?	No	We offer a website that allows you to enter any URL and see how we categorize it. The actual URL list in it entirety isn't published.	Entire database is open for review and modification. Further, a blocked content report is available to review for overblocking.	No	No.
Describe the amount of "human review" involved in the decisions about what to filter or block	limited	Web sites are passed through our automated system and graded based on various parameters. Once they are graded, any sites that are questionable are then passed to our human review team for final categorization. Sites that are obvious in content may be automatically categorized at this point.	Any new site visited by any of our thousands of users is automatically uploaded to our categorization engine, which then categorizes the site using Bayesian statistical analysis. All sites which cannot be categorized automatically are manually reviewed by our staff within 24 hours. Further, all sites submitted by customers for review are manually reviewed within 24 hours.	The WebBalanced database is administered by human reviewers. Librarians have the ability to block or allow unreviewed sites, as well as submitting sites for prompt review (or re-review).	Every website that is categorize has been reviewed by a human.

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Can the library add "always allow" sites to the block list that will over-ride any other handling of the site based on its classification?	Yes	Yes	Yes	Yes	Yes.
Can the product block a portion/page of a web site without blocking the entire domain?	Yes	Yes	Yes	Yes	Yes.
Can the administrator move a site from its designated category to a category they think is more appropriate?	No	Yes	Yes	No	Yes.
Is there an override option on the default block page?	No	No	Yes	Yes	Yes
Logging and Reports					
Are log files included in the basic product? In what format?	Yes-text	Yes. The logs are initially written to a text file in a modified Squid format and then imported into a database for reporting. There is an embedded database included and support for SQL for our Windows version and Postgres for our Linux version.	Yes - viewed on the web or in a Microsoft Management Console snap in. They may be printed to PDF or exported to a .csv file	Yes. HTML	Yes. SQL, MY SQL, flat file text
How many pre-configured report formats are included?	One	100+ reporting views available via the web reporting interface.	Dozens	Reports are created by the administrator	100+
Is a query tool included that allows creation of custom reports?	No- though you can export the report	Through the web based reporting tool, you can access over 100 reporting views, save templates of valuable reports and schedule reports to be run automatically and distributed via e-mail. If you desire additional reporting views, the log information can be queried from the database via standard query methods.	No	Yes	Yes. Administrator can create an unlimited number of reports with our 3 reporting tools.